Supplier Logs Training Video by Rajaram

1. Default database selected : jpplurbanbookdb
2. To get the details of different types of supplier logs >> **select distinct TYPE\_OF\_LOGS from UB\_SUPPLIER\_LOGS**
3. Point 2 gives different types of logs in database jpplurbanbookdb. You have to identify which type of log you need to analyse by checking naming convention.
4. Basic command>> **select \* from UB\_SUPPLIER\_LOGS**

Always select minimum rows to display. In point 4 not more than 1000 rows selected.

1. In query 4, you will get response pattern that contain some column names as, REQUEST, RESPONSE, JP\_NUMBER, GUEST\_ID, ORDER\_ID, etc etc.  
   It may happen in some cases you will not get data for JP\_NUMBER, GUEST\_ID, ORDER\_ID
2. You have to execute maximum search depending on REQUEST, RESPONSE and CREATED\_DATE,  
   If you have got SID in sftp logs, then you can search that SID in supplier log to search something related to it. But it is not necessary at every time search based on SID will be true.
3. So, Which type of log you require or searching for, you should know Application flow.

Example  
  
if search related issue, then we have to search for >> **Flight\_Search**  
If issue is related to bookings, then see booking related logs >> **Flight\_Booking**  
If related to cancellation, then “toh cancellation karte waqt, cancellation ka request jaane se pehelecancellation info main hamen details kya kya mila tha” >> **EMT\_CancellationInfo**  
  
**EMT\_Cancellation >>** actual request jo gaya hai cancellation ke liye,uska response EMT ki taraf se kya aaya hai, wo REQUEST & RESPONSE dono log rahenge.  
  
**Flight\_Search >>** request kya gaya tha & response kya aaya tha uska details milega.  
Home page pe jo hit hota hai, same also been logged in **Flight\_Search.**

1. **select \* from UB\_SUPPLIER\_LOGS where CREATED\_DATE between ‘2019-03-22 07:16:02’ and ‘2019-03-22 07:17:02’ and TYPE\_OF\_LOGS=’FLIGHT\_SEARCH’;**
2. If miles related issue, you should know on what basis miles are released and redeemed.  
   **select \* from UB\_SUPPLIER\_LOGS where CREATED\_DATE between ‘2020-03-11 00:00:00’ and ‘2020-03-12 23:00:00’ and TYPE\_OF\_LOGS=’UBA\_CRIS\_ONHOLD\_RELEASE’**gives information about miles accrued, that released or not.This information comes from Scheduler, for those user have completed their journey and 12 hours has been passed after that journey. So here against pax, PMI id is generated (generated at the time of accrual). (PMAID is seen in REQUEST)  
   when release request goes, that time CRIS releases the milesand goes in user’s actual account.  
     
   PMAID Importance :  
   If PMI id is present then & only then miles will be released.  
   Wherever the case of CRIS accrual, CRIS redemption, miles released or not released in all these cases PMAID is the only concern to search with. Here ORDER\_ID or EMT\_ID is not in picture.  
   PMAID is not in ticket  
   PMAID can be retrieved from PAX segment table.
3. **select \* from UB\_SUPPLIER\_LOGS where CREATED\_DATE between ‘2020-03-11 00:00:00’ and ‘2020-03-12 23:00:00’ and TYPE\_OF\_LOGS=’UBA\_CRIS\_ACCRUAL’**gives Accrual logs for given date, and remember its pattern of request-response can be different than above in point 9.
4. **select \* from UB\_SUPPLIER\_LOGS where CREATED\_DATE between ‘2020-03-11 05:00:00’ and ‘2020-03-12 05:30:00’ and TYPE\_OF\_LOGS=’Flight\_Booking’**or  
    **select \* from UB\_SUPPLIER\_LOGS where CREATED\_DATE between ‘2020-03-11 05:00:00’ and ‘2020-03-12 05:30:00’ and TYPE\_OF\_LOGS=’Flight\_Booking’ and RESPONSE like ‘%JPUBNumber%’**and  
    **select \* from UB\_SUPPLIER\_LOGS where CREATED\_DATE between ‘2020-03-11 05:00:00’ and ‘2020-03-12 05:30:00’ and TYPE\_OF\_LOGS=’Flight\_Booking’  
     
   select \* from UB\_SUPPLIER\_LOGS where CREATED\_DATE between ‘2020-03-11 05:00:00’ and ‘2020-03-12 05:30:00’ and TYPE\_OF\_LOGS=’Flight\_Booking’ and RESPONSE like ‘%EMTID%’**above two commands are used for flight booking with maximum half hour duration range.
5. FTR ACCRUAL inspect element  
   In network it is showing existingbooking >> AccrualFTRReport >> sp\_accrual\_ftr (stored procedure called)
6. **select \* from UB\_SUPPLIER\_LOGS where CREATED\_DATE between ‘2020-03-11 05:00:00’ and ‘2020-03-12 05:30:00’ and TYPE\_OF\_LOGS=’Flight\_Search’**above command is used to get user’s searched data. Here we query depending on REQUEST, we can’t make query depending on RESPONSE since response is huge data.
7. **select \* from UB\_SUPPLIER\_LOGS where CREATED\_DATE between ‘2020-03-11 05:00:00’ and ‘2020-03-12 05:30:00’ and TYPE\_OF\_LOGS=’Flight\_PriceCheck’  
   >>** for UB pricing issue